

Dear Campers,

Below you will find the main provisions we have adopted in accordance with the approved guidelines for campsites and the "Secure Clean Camping-Village" manual by FAITA FederCamping, for you to enjoy a safe and quiet holiday:

Information on measures to prevent and contain the spread of COVID-19

In order to protect people's health within accommodation facilities, and guarantee the safety of the environment, we inform you that we have taken some precautionary measures, as required by current regulations.

In implementation of these measures, we inform you that entry is not allowed:

if you tested positive for Covid-19 or are in the period of an enforced quarantine;

if you have been in contact with a case of Covid-19 in the last 14 days, or if you are coming from WHO designated risk areas;

if you have a temperature (above 37.5°C) or other flu symptoms.

If these symptoms start after entering the facility, you must promptly inform the company manager, taking care to stay at an appropriate distance from other people, and notify your doctor and the health authority.

By entering the facility, you undertake to comply with all the provisions of the Authorities and the rules of the company, and in particular to keep social distancing, wear a face mask when necessary and observe correct hygiene behaviour.



Information on new rules adopted by CAMPING TUNNEL INTERNATIONAL on the basis of measures to contain the spread of COVID-19. These rules will complement and, in some cases, replace those normally adopted:

- **RECEPTION OPENING HOURS:**

MORNING: from 8:00 to 12:30

AFTERNOON: from 2:30 to 7:30

EVENING: from 9:00 to 10:00

Guests will not be allowed to entry in the campsite without prior checking -in.

Upon arrival, one person per family or group of friends must bring to the reception the IDs of all the members of the crew for the check-in. The other family or group members can entry in the campsite only after the check-in is completed.

- **COMMON AREAS AND GENERAL RULES:**

guests must wear face masks when indoor (e.g., block of toilets, common areas and shops) and any time if it is not possible to keep 1-meter social distance (exceptions only for members of the same family or group of people sharing the same accommodation). No gatherings. Hand sanitizers are available at the entrance of the campsite, at the stopover area and in the campsite. When using the common facilities (benches, gazebo, tables) respect signs and keep 1 meter apart from other people.

- **ACCOMMODATIONS (MOBILE HOMES, COCO SWEET, POD, CARAVAN):**

in addition to usual cleaning, the accommodations will be sanitized between groups.

- **TOILET BLOCKS AND LAUNDRY ROOM:**
 - wear your face mask. Remove it only during washing;
 - respect the timetables of cleaning and sanitation. During cleaning hours, toilets will be closed. Guests can use the other block of toilets;
 - sanitize your hands before entering the block of toilets;
 - wash your hands before you leave the block of toilets. Use your own soap or the soap provided in the toilets;
 - the max. number of people allowed in each block of toilets is written on the doors. If toilets are occupied, guests will have to queue outside the toilets and wait for their turn (in the block under the chalet, wait outside the small gate). The use of your own WC Kem is recommended;
 - give way to people who exit from the toilet and keep social distance
 - some sinks are not in use in order to help keeping the social distance. Guests will find signs on the floor in front of non-available sinks;
 - according to the campsite rules, children must be accompanied by an adult;
 - the use of a waterproof bag is recommended to avoid contacts between personal belongings and surfaces.

- **BAR-RESTAURANT-PIZZERIA AND COMMON ROOM:**

Sorry, at the moment these facilities are closed

- **SWIMMING POOL AND SOLARIUM:**
 - The opening dates of the swimming pool, which usually is open from 15 June to 15 September, are yet to be defined. Considering the size of the pool (8x4 m.), only 4 people at a time will be allowed to use it. We must comply with provisions that indicate 7 sqm per person and 1-meter social distance (2 meters for dynamic activities). In case of opening, the max. number of people admitted in the pool will be indicated at the entrance.
Before entering in the pool, guests must take a shower with soap. Guests must wear swim caps and use a waterproof bag to avoid contacts between personal belongings and surfaces.
Sorry, the solarium will not be set up and cannot be used, not even with personal pool towels or deck chairs, unless otherwise indicated upon arrival or during your stay.

- **PLAYGROUND:**

the playground is open. Max. 10 people admitted at a time. Parents must accompany their children and guarantee social distancing and the use of face masks if 1-meter social distancing is not possible.

- **TABLE TENNIS AND MINI-SOCCER:**

table tennis is allowed. Use of personal paddles is recommended. Guests who borrow paddles from the reception must return them after their use. Paddles will be sanitized after each use. Mini soccer at the moment is not open as social distancing cannot be guaranteed

- **BARBECUES:**

barbecue pits are open, but only 1 person per pit is admitted in order to avoid gatherings. Grills must be cleaned after their use.

- **SHOPS IN ETROUBLES:**
 - the minimarket-bakery (50 meters from the campsite) is open, during low season only in the morning;
 - restaurants, bars, pizzeria, ice cream parlour are open or will open soon. Some of them offer take-away or delivery service (please, fix the delivery time and wait at the entrance of the campsite);
 - the newspaper-tobacco-corner shop is open;
 - the pharmacy is open.

PROTECT YOURSELF AND THE OTHERS



HANDS

Wash your hands with soap and water or sanitizer



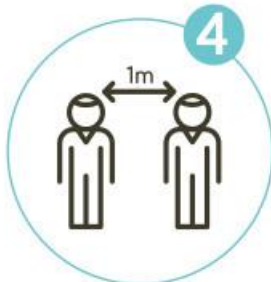
AVOID CONTACT

We will hug again, shake hands, but for now, let's say goodbye and keep a safe distance



EYES NOSE AND MOUTH

Do not touch eyes, nose, mouth with unwashed hands



RESPECT THE DISTANCE

Always keep a safety distance of 1 m



COUGHING AND SNEEZING

Cover coughs and sneezes with a tissue or flexed elbow, dispose tissues



MASKS AND GLOVES

Always wear personal protective equipment

